ThinkCircularity FAQ

A circular Alfa Laval take-back program for old ThinkTops, ensuring that they are reused, recycled or disposed of in the most responsible and value-creating way.

Contact us:
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1. **Do we take back all ThinkTop models?**
   Yes, we take back all ThinkTop models. Only the blue plastic from ThinkTop Classic has a quality that allows reuse, however. The plastic from the other models is disposed of through approved waste sorting systems.

2. **What is the minimum quantity that can be returned?**
   The minimum amount of ThinkTop Classics we take back is 25 pieces.

3. **What happens to the other elements apart from plastic?**
   We ensure that other materials and components – such as valuable metals and electronics – are responsibly recycled.

4. **Do I receive money when I return the ThinkTops?**
   No, but shipping cost related to returning the old ThinkTops is free of charge. And you receive an appreciation letter for your contribution to resource conservation.

5. **Why is only ThinkTop Classic being re-used?**
   Only the blue ThinkTop Classic is made of the material (Blue PA 12) that has the quality for re-use.

6. **Why is it only selected countries in Europe where the take-back is possible?**
   We launch in Europe first to test the logistics and viability of the concept. Then, the plan is to gradually expand to other markets and products.

7. **Have you considered the CO_2 emissions in this take-back program?**
   Yes, we are fully aware that this initiative has CO_2 emission consequences, both from transporting used ThinkTops and making the ThinkTop plastic available for re-use. However, we consider it our responsibility to ensure that these ThinkTops are reused, recycled or disposed of in the most responsible and value-creating manner.

8. **Want to know more about sustainability in Alfa Laval?**
   Take a look here Sustainability | Alfa Laval